

## 2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of June 2010

[State Fiscal Year (SFY)=July 1, 2009 to June 30, 2010]

Call Classification	July	August	September	October	November	December	January	February	March	April	May	June	Total Calls
Abuse/Neglect	386	374	358	313	351	325	322	295	340	318	307	408	4097
Adoption	136	189	295	156	131	212	269	198	216	163	157	222	2344
Childcare	3339	4092	4118	3755	3218	3252	3820	3177	3817	3677	3650	4168	44083
Clearinghouse	8	2	8	5	6	10	6	18	5	2	7	11	88
Dentist	84	94	83	87	82	89	95	108	110	92	71	86	1081
Disabilities (under age 3)	31	44	39	25	34	33	38	38	37	35	38	43	435
Disabilities (age 3 & older)	121	99	133	121	128	103	124	121	125	112	97	140	1424
Doctor	195	197	190	196	163	175	160	165	221	173	189	195	2219
Employment / Business	169	182	184	129	125	150	139	105	106	129	107	128	1653
Environmental Health	69	55	41	42	17	31	440	818	113	74	42	55	1797
Financial Service / Benefits	6511	6956	6346	7070	6590	6455	5850	5338	5794	5322	4645	6223	73100
Foster Care	186	167	178	151	152	178	201	130	153	136	144	128	1904
Fraud	105	136	111	102	131	134	127	102	172	112	127	130	1489
Health Resources	789	734	755	813	600	510	555	549	1068	594	478	483	7928
Immunizations	69	123	150	678	453	210	76	48	50	37	48	54	1996
Medicaid (Age 19-)	1268	1354	1541	1461	1164	1262	1373	1192	1364	1050	935	1216	15180
Medicaid (Age 19+)	1490	1234	1242	1423	1151	1155	1194	1092	1266	1027	919	1220	14413
Medicaid Dentist	165	194	167	176	156	135	167	153	189	158	170	141	1971
Medicaid Doctor	391	410	462	454	362	366	413	357	446	343	326	326	4656
Mental Health	240	209	208	211	179	192	190	210	240	209	211	218	2517
Miscellaneous	986	1107	1060	1923	1344	895	1006	921	889	820	693	846	12490
Senior Issues (Age 60 & older)	123	148	168	150	131	158	133	115	156	124	123	138	1667
Social Security	123	122	123	113	117	121	127	105	95	92	90	141	1369
Substance Abuse	136	123	156	122	142	153	158	159	159	113	116	116	1653
Tobacco	116	56	43	44	28	36	41	33	33	33	31	42	536
WIC	390	436	368	442	259	253	261	159	189	169	192	239	3357
<b>Total:</b>	<b>17626</b>	<b>18837</b>	<b>18527</b>	<b>20162</b>	<b>17214</b>	<b>16593</b>	<b>17285</b>	<b>15706</b>	<b>17353</b>	<b>15114</b>	<b>13913</b>	<b>17117</b>	<b>205447</b>

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.